



**Clerk & Comptroller - Palm Beach County**  
**Summary of Performance Measures**  
**State Fiscal Year 2010 - 2011**

*Annual projected % of new cases OPENED within X business days after initial documents are clocked in.*

**1. Timeliness Measures:**

**New Cases Opened**

**Criminal:**

	Performance Measure Level %	# of business days	7/1/10-6/30/11 Actual	Standard Met?
Circuit (defendants)	80%	2	96%	Yes
County (defendants)	80%	3	75%	No
Juvenile Delinquency (juveniles)	80%	2	85%	Yes
Traffic (UTC)	80%	3	78%	No

**Civil:**

Circuit (cases)	80%	2	88%	Yes
County (cases)	80%	2	94%	Yes
Traffic (UTC)	80%	4	77%	No
Probate (cases)	80%	2	97%	Yes
Family (cases)	80%	3	99%	Yes
Juvenile Dependency (juveniles)	80%	2	98%	Yes

*Annual projected % of docket entries ENTERED within X business days after clock in/action taken date.*

**Docket Entries**

**Criminal:**

	Performance Measure Level %	# of business days	7/1/10-6/30/11 Actual	Standard Met?
Circuit (defendants)	80%	3	81%	Yes
County (defendants)	80%	3	67%	No
Juvenile Delinquency (juveniles)	80%	3	76%	No
Traffic (UTC)	80%	3	67%	No

**Civil:**

Circuit (cases)	80%	3	64%	No
County (cases)	80%	3	77%	No
Traffic (UTC)	80%	4	79%	No
Probate (cases)	80%	3	74%	No
Family (cases)	80%	3	79%	No
Juvenile Dependency (juveniles)	80%	3	69%	No

**2. Collection Rates**

*Actual percentage of assessed fines, fees and court cost collected*

**Criminal:**

	Annual Standard %	Period ending 12/31/10	Standard Met?	Period Ending 3/31/11	Standard Met?	Period Ending 6/30/11	Standard Met?
Circuit	9%	5.2%	No	5.9%	No	5.0%	No
County	40%	24.6%	No	30.7%	No	28.7%	No
Juvenile Delinquency	9%	18.2%	Yes	22.4%	Yes	23.9%	Yes
Traffic	40%	51.9%	Yes	54.5%	Yes	56.2%	Yes

**Civil:**

Circuit	90%	99.6%	Yes	99.4%	Yes	99.5%	Yes
County	90%	99.7%	Yes	99.7%	Yes	99.7%	Yes
Traffic	90%	89.5%	No	90.5%	Yes	89.9%	No
Probate	90%	99.6%	Yes	99.2%	Yes	99.0%	Yes
Family	75%	97.8%	Yes	98.7%	Yes	98.2%	Yes

**3. Fiscal Management - Eight Requirements:**

Requirement	Standard Met?
1. Audit by independent auditor?	Yes
2. Corrective plan for audit?	Yes
3. Accounting system - GAAP/UAS?	Yes
4. Revenue collection report system?	Yes
5. Detailed accounting for expenditures?	Yes
6. System to support budget submission?	Yes
7. CCOC reports timely?	Yes
8. Last budget completed per instructions?	Yes